

**TTT Moneycorp Group
will drive more efficient
operations by automating
everyday business processes
to deliver information
more cost effectively.**

For over a quarter of a century, TTT Moneycorp has been providing a wide range of foreign currency exchange and related services for both private and corporate customers. The company has become a significant influence throughout the UK foreign exchange industry. TTT Moneycorp Group's commercial foreign exchange division provides exchange rate risk management, including spot and forward contracts for businesses and individuals buying property and other assets abroad. This division is growing by leaps and bounds, leading TTT Moneycorp to make a strategic decision to implement a more advanced document strategy to better service their customers. Their existing document system was no longer meeting the needs of their high growth demands. ▶

“We are very pleased with the new solution. It has expanded our document management and communication, giving added efficiency to our business process!”

- Thomas Kadri, Director of Support Services

INFORMATION AT A GLANCE

Company Name: TTT Moneycorp Ltd.
Country: UK
URL: www.ttt.co.uk
Industry: Finance
Implementation Partners: Canon UK

Key Challenges:

- Migrate information from a legacy system to a more robust system
- Migrate users from legacy system to new system
- Interoperate with business systems to retrieve documents on demand
- Improve business efficiency to support company growth

Solutions and Services:

- TTT Moneycorp handles daily currency transactions and knowing their customer

for each transaction is crucial. Therefore, each procedure must be scanned and archived electronically with speed and ease. ADOS document management is the perfect tool to meet this need.

Existing Environment:

- Several Canon scanners 5020/3060
- Microsoft systems, Microsoft CRM and SQL

Implementation Highlights:

- Canon UK replaced a legacy system with a more robust document management system that could scale with TTT Moneycorp's high growth demands.

Key Benefits:

- Speedier document development
- Immediate document delivery and retrieval
- Improved daily business processes
- More robust and reliable system

Hardware:

- Canon scanners 5020/3060

Operating System:

- Windows XP

Database:

- MS SQL

ADOS

Documents working
for people

The Problem

TTT Moneycorp first tried to expand their existing legacy system, but found it was limited in its capacity to scale with business growth and lacked critical functionality.

“We needed a document management solution that would replace our legacy system, be easy for our employees to use and scale with our growth demands. We don’t want to implement a new system now that would have to be replaced three to five years down the road,” said Thomas Kadri, Director of Support Services.

The Total Approach to Technology

TTT Moneycorp first met with Canon to discuss their requirements for capturing, organizing, accessing and managing their business documents. After the initial consultation, Canon made several recommendations, most notably that the company’s needs could best be met by using the ADOS document management system.

“Canon has been a long time business solution provider for us. Their recommendations made sense and fit our existing IT environment,” said Thomas Kadri.

One of the biggest challenges facing TTT Moneycorp in their search for a document management solution was choosing a system that users would adapt to easily. Users can often be resistant to new software programs. Canon’s recommended solution, ADOS, was designed with this in mind, resulting in a system that is very user friendly and requires very little training.

In choosing a document management solution, TTT Moneycorp also needed the capability to retrieve commercial documents from their other business units. This required custom integration with other devices and a full understanding of TTT Moneycorp’s business processes, both of which are fully supported through ADOS.

The Solution

For TTT Moneycorp to stay competitive, they needed to capture, organize and deliver business-critical information in electronic format quickly and efficiently. ADOS offered a cutting edge solution to manage their organization’s crucial documents with a system that is easy to implement, operate, and maintain. In addition, TTT Moneycorp could rest assured that their new ADOS document management system will adapt as their business grows, will add more functionality to their business processes, and will meet compliance issues within their industry.

Working together with TTT Moneycorp’s IT team and Canon, ADOS implemented a world-class document management system in about a week. With ADOS as its solution, TTT Moneycorp’s commercial foreign exchange division will reduce costs, shorten cycle times, and easily share business documents with other business units.

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